We're changing how we will help you with your care. We will:

Improve the information we have so you understand your choices

Listen to what you want so you have a say in your own care Be honest about how we can and can't help Ask you to share your story only once



Encourage
you to live
a healthier
lifestyle and
prevent illness
in older age



Not stop
you being
independent by
giving you too
much help



Adult social care is changing how we work with partners. We will:



Be clear with you about what type of care we want for the future

Trust you to carry out assessments on our behalf

Listen to you when you know our customers better than we do

Be honest about how we can and can't help

Work with you to make it seamless for those we care for

